



**Robert D. Lawson, AIF®, MRFC®, CFE®, LUTCF®, CSCP®**

**Direct (952) 857-2411 | Toll Free (800) 741-0704 | Mobile (612)-418 9292**

**[BLawson@Barrington-Inc.com](mailto:BLawson@Barrington-Inc.com) | [www.Barrington-Inc.com](http://www.Barrington-Inc.com)**

President | Barrington Financial Consulting Group, Inc.

President & Chief Compliance Officer of Barrington Capital Management, Inc.

*A Certified Securities Compliance Professional (CSCP) – IA-BD Designation*

*Securities & Insurance Expert Witness & Litigation Support Consultant*

*Financial Industry Regulatory Authority (FINRA) Dispute Resolution Arbitrator – Chair-Qualified | FINRA Mediator*



**Summary**

As a FINRA Expert Witness and Certified Securities Compliance Professional, Bob Lawson has advanced proficiency in securities and insurance compliance practices. He is the President and Chief Compliance Officer of Barrington Capital Management, Inc., a Registered Investment Adviser (RIA) and Insurance Agency that he established in 1988. He also serves as the President and Managing Principal of Barrington Financial Consulting Group, Inc., a securities and insurance litigation support firm with twelve experienced testifying and consulting experts.

As a Securities & Insurance Expert Witness and Litigation Support Consultant, Mr. Lawson is retained by both claimants and respondents for FINRA arbitrations, mediations, and court settings. He speaks with clarity and precision and his expert opinions are founded upon his years of experience and thorough understanding of industry rules, standards of professional conduct, ethics and conflicts of interests, regulatory risk management, and books and records. Retaining counsel is supported by extensive research, well documented expert witness reports, persuasive testimony, and decades of industry, brokerage, supervisory and fiduciary experience.

Mr. Lawson proudly serves as a FINRA and NFA Arbitrator (FINRA Chair-Qualified) and a FINRA Mediator where he presides over industry and public disputes pertaining to breach of fiduciary duties, negligence, failure to supervise, misrepresentation, breach of contract, monetary damages, and employment issues. As an unbiased Arbitrator, he renders final and binding decisions after carefully weighing the facts of each case. As a skilled mediator, Mr. Lawson remains impartial and motivated to assist the parties in resolving their dispute from multiple perspectives. He promotes a productive and respectful environment to aid in the resolution of their dispute.

Mr. Lawson is knowledgeable in the financial services industry with numerous nationally recognized certifications and has conducted over 500 presentations, CLE’s, and workshops for attorneys, financial services professionals, and individual investors.

**Professional Certifications**

- Accredited Investment Fiduciary, AIF®
- Certified Fraud Examiner, CFE®
- Master Registered Financial Consultant, MRFC®
- Life Underwriter Training Council Fellow, LUTCF®
- Certified Securities Compliance Professional (CSCP®)
- Qualified Neutral Under MN Rule 114 – Civil Adjudicative/Evaluative (Arbitration) – ADR ID #6172
- Qualified Neutral Under MN Rule 114 – Civil Facilitative/Hybrid (Mediation) – ADR ID #6172

**Professional Experience**

- Barrington Capital Management, Inc. – February 1995 - Present
  - President, Chief Compliance Officer, & Founder - A Registered Investment Adviser | IARD # 115603
  - Insurance Agency Principal
- Barrington Financial Consulting Group, Inc. – June 2017 - Present
  - President & Founder
  - Mediation, Arbitration, & Litigation Support Consulting

- Minnesota State Bar Association (MSBA) ADR Section Council – July 2017 – August 2022
- FINRA Dispute Resolution Arbitrator and Chairperson ID: A57294 – August 2009 - Present
  - Qualified Through the National Arbitration and Mediation Committee
- FINRA Mediator ID: A57294 – November 2017 - Present
  - Qualified Through the National Arbitration and Mediation Committee
- National Futures Association (NFA) Dispute Resolution Arbitrator Chair-Qualified – February 2012 - Present
  - Futures, Commodities, and Forex Disputes Involving Investors, Member Firms, and Employees
- Securities & Insurance Expert Witness & Litigation Support Consultant – February 2010 - Present
  - Litigation Support, Expert Witness Services, & Case Analysis
- Master Registered Financial Consultant (MRFC®); Division of International Association of Registered Financial Consultants (IARFC®)
  - Chairman and Board Member
  - MRFC® Certification Program
  - MRFC® Curriculum Task Force
- Broker-Dealer & Registered Investment Adviser Consultant – June 2006 - Present
  - Private Consultant for Compliance, Ethics, Business Development, and Operational Matters for Broker-Dealers and Registered Investment Advisers
- Your Financial Roadmap, Inc. – December 2015 – December 2021
  - President & Founder
- Gardner Financial Services, Inc.
  - Registered Securities & Options Principal – April 2014 - September 2014
  - Compliance Consultant – September 2015 - November 2015
- MB Trading – February 2011 - April 2012
  - Registered Securities & Options Principal | Branch Manager
- thinkorswim, Inc. by TD Ameritrade, Inc. – June 2006 - August 2010
  - Registered Securities Principal & Registered Options Principal | Branch Manager
- Raymond James Financial Services, Inc. / Robert Thomas Securities, Inc. (Division of Raymond James) January 1999 - June 2004
  - Registered Securities Principal | Branch Manager
- Robert Thomas Securities, Inc. (Division of Raymond James) – October 1998 - January 1999
  - Registered Securities Principal | Branch Manager
- Midwest Discount Brokers, Inc. – April 1996 - October 1998
  - Registered Securities Principal & Registered Representative | Branch Manager
- Securities Service Network, Inc. – August 1994 - February 1995
  - Registered Securities Principal & Registered Representative | Branch Manager
- Securities America, Inc. – November 1993 - March 1994
  - Registered Securities Principal & Registered Representative | Branch Manager
- Walnut Street Securities, Inc. – January 1990 - January 1993
  - Registered Securities Principal & Registered Representative | Branch Manager
- Barrington Capital Management, DBA – August 1988 - February 1995
  - Owner & Chief Investment Officer - A Registered Investment Adviser | IARD # 115603
  - Licensed Insurance Agent
- Financial Network Investment Corporation – November 1987 - January 1990
  - Registered Securities Principal & Registered Representative | Branch Manager

- Shearson Lehman Brothers, Inc. / American Express – August 1986 - December 1987
  - Vice President / Fixed Income Specialist
  - Serviced Rural Banks and Insurance Companies with Investment Solutions
- American Capital Financial Services, Inc. – September 1983 - August 1986
  - Registered Representative | District Manager

### Industry Examinations & Licenses

- Series 24 – General Securities Principal Examination\*
- Series 4 – Registered Options Principal Examination\*
- Series 7 – General Securities Representative Examination\*
- Series 51 – Municipal Fund Securities Limited Principal Examination\*
- Series 66 – Uniform Combined State Law Examination
- National Futures Association Chair Examination 2017
- Series 63 – Uniform Securities State Law Examination\*
- Series 3 – National Commodities Futures Examination\*
- Minnesota Department of Commerce – Insurance Agency License (Barrington Capital Management, Inc.): License # 20093989 - Issued: 03/20/2001
- Minnesota Department of Commerce – Resident Insurance Producer: Life & Health – License # 1008439 Issued 10/27/1982
- NFA Pre-Hearing Conference Call Examination 2017

\* No longer registered or affiliated with FINRA or the National Futures Association (NFA) as a Principal, Registered Representative, or Commodities Representative

### Areas of Expertise

- Alternative Investments
- Annuities – Fixed & Variable
- Breach of Fiduciary Duty
- Broker-Dealer & Registered Representative Sanctions
- Broker & Investment Adviser Fraud
- Churning / Excessive Transactions
- Code of FINRA Arbitration Procedure – Section 10000
- Compensation Disputes
- Compliance Program Management including Risk Assessment and Risk management
- Conflicts of Interest
- Developing, Monitoring, and Testing Policies and Procedures
- Employment Termination
- Ethical Considerations
- Exchange Traded Funds (ETFs) & Mutual Funds
- Failure to Supervise
- Fiduciary Standard of Care & Responsibility
- Financial Exploitation of Seniors & Vulnerable Adults
- Insurance – Indexed & Variable Universal Life
- Insurance – Long Term Care
- Investigations and Sanctions – FINRA Section 8000
- Leveraged & Inverse ETFs
- Limited Partnerships & Direct Participation Programs
- Manipulative, Deceptive & Fraudulent Devices
- Non-Traded REITs
- Omission of Facts
- Options – Equity & Index
- OTC Bulletin Board / Penny Stocks / Low-Priced Securities
- Outside Business Activities (“OBA”)
- Private Securities Transactions
- Promissory Notes
- SEC Investment Advisers Act of 1940
- Securities Fraud
- Selling Away
- Structured Investments
- Suitability – FINRA Rules 2090 & 2111
- Supervision – FINRA Rules 3110 & 3120
- Target-Date Funds

### Director, Board Member, & Organizational Affiliations:

- Master Registered Financial Consultants (MRFC®) - Chairman and Board Member
- CFA Society of Minnesota - Member
- CFA Institute - Member
- Securities Experts Roundtable (SER) – Practice Management Chair | Director
- CFA Steering Committee - Former Member
- National Society of Compliance Professionals (NSCP) – Member
- Association of Certified Fraud Examiners (ACFE) – Member
- Twin Cities Chapter Certified Fraud Examiners (TCCFE) – Member
- Minnesota State Bar Association (MSBA) ADR Section – Member (Former Chair from 2017 -2022)

## Education

- Cornell Law School – Ithaca, NY 2022
  - Securities Law Certificate – Expected completion - May 2023
  - Defining Security
  - Securities Registration
  - Registration Requirements Exemptions
  - Key Securities Law Liabilities and Principal Underwriting Documents
- UCLA Extension – Los Angeles, CA 2022
  - This course focused on the ethical issues confronting financial professionals, including extensive coverage of the recent financial crisis and the very latest developments affecting ethics within the financial world. Instruction includes an overview of the ethical standards in finance, including the primary elements necessary to make proper ethical decisions. The course also covered key definitions, issues, and general theories of business and finance ethics, citing examples from the recent scandals that have shaken public confidence in Wall Street and the world financial markets. Main topic areas include overview and fundamentals of ethics in finance, the retail customer, investments, financial markets, and financial management.
- University of St. Thomas School of Law – St. Paul, MN 2022
  - The Certified Securities Compliance Professional (CSCP) is a graduate-level program for experienced services compliance professionals, offered the University of St. Thomas Law School in collaboration with the National Society of Compliance Professionals (NSCP). Granted the CSCP designation for Investment Advisers and Broker Dealers. (IA – BD)
- Mitchell Hamline School of Law; St. Paul, MN
  - Arbitration Certificate - 2011
    - U.S. Arbitration Law and Practice; Course covered the following topics: U.S. Arbitration Law, Arbitration Agreements, Enforcement of Awards, U.S. Statutes on Arbitration, Arbitration and Federalism, Freedom of Contract, Arbitrator Sovereignty, and Statutory Arbitrability, Enforcement of Arbitration Awards
    - Minnesota ADR Rule 114 and applicable MN Statutes | Arbitration
    - Civil Adjudicative
    - Evaluative Arbitration
  - Mediation Certificate - 2014
    - Practice, Policy, and Ethics
    - Minnesota ADR Rule 114 and applicable MN Statutes | Mediation
    - Civil Facilitative & Hybrid Mediation
- The American College of Financial Services
  - Life Underwriter Training Council Fellow (LUTCF®) – 1983-1991
    - Financial Planning & Risk Management
    - Retirement & Estate Planning
    - Life Insurance & Annuities
    - Employer-Based Insurance Products

## Lectures & White Papers

- Securities Expert Roundtable (SER) Moderator and Presenter: Incorporating Mediation in Your Expert Practice June 2022
- Securities Experts Roundtable (SER) Moderator: “Best Practice Tips to Manage Your Expert Witness Business”
- New York State Bar Association (NYSBA) Presenter: “How to Survive and Potentially Thrive as a Neutral in these Volatile Times” – May 2020
- Minnesota State Bar Association (MSBA) Presenter: “How to Survive and Potentially Thrive as a Neutral in these Volatile Times” – April 2020
- Securities Experts Roundtable (SER) – Presenter: “Best Practices for Expert Witnesses – Practice Management Techniques” – Washington, DC – July 2018
- Steel County Bar Association – Speaker: “Solving for ‘X’ – Financial Planning Tips for Attorneys” – 2018
- [Selling Away: Broker-Dealer Liability for Selling Away Transactions & Responsibility of Supervisory Personnel - 2017](#)
- [FINRA Dispute Resolution Essentials - 2017](#)

- Minnesota State Bar Association (MSBA) – Presenter: “Is Arbitration Getting a Bad Name?” – 2017
- Fi360 AIF® Qualified Instructor – Fiduciary Essentials for Defined Contribution Plans (FEDC) – 2017
  - Understanding the Important Role and Responsibilities as Plan Fiduciaries
  - Reducing Compliance and Litigation Risks Associated with the Management of Retirement Plans
  - Implementing an Effective and Prudent Fiduciary Decision-Making Process
  - Creating Training Documentation for the Fiduciary File and Potential DOL Audits
- Presented the following presentations to Attorneys, Financial Professionals, Investors, and Plan Stewards:
  - Prudent Practices for Investment Fiduciaries – 2017
  - How to Avoid Arbitration: “*A Look into the Future of Financial Services Industry*” – 2016
  - Transitioning Your Practice from a Commission to a Fee-Based Model – 2015
  - Retirement Planning Course: “*The Rules Have Changed*”: Normandale Community College – 2013
  - Social Security Planning: Normandale Community College – 2013
  - Retirement Planning for Baby Boomers: Normandale Community College – 2013
  - Advanced Investing Techniques Course: Wayzata School District – 2013
  - Are You a Daredevil with Your Investments? Bloomington School District – 2013
  - A Disciplined Approach to Selecting & Monitoring Stocks, ETF’s, Mutual Funds, and Managing Risk – 2008
  - Sector Rotation – 2007
  - Point & Figure Technical Analysis – 2007
  - A Disciplined Approach to Selecting Stocks and Managing Risk – 2006
  - Risk Management & Portfolio Hedging – 2006
  - Your Financial Roadmap – 2002
  - The ABCs of Long-Term Care Insurance – 1998
- Presented the following Options Industry Council (OIC) Courses:
  - Covered Calls – 2007
  - Options Basics – 2007
  - Options Intermediate – 2008
  - Advanced Options – 2008
  - Credit & Debit Option Spreads – 2008
  - Option Volatility – 2008

## Affiliations

- CFA Institute - Member
- CFA Society of Minnesota – Member
- National Society of Compliance Professionals (NSCP)
- American Bar Association (ABA) – Securities in ADR Committee; Mediation Committee; ADR Practice Management, Business and Skills Development Committee
- Master Registered Financial Consultant (MRFC®); Chair of the MRFC® Certification Program
- International Association of Registered Financial Consultants (IARFC)
- Securities Experts Roundtable (SER) – Practice Management Chair
- Association of Certified Fraud Examiners (ACFE) - Member
- Twin Cities Chapter of the Association of Certified Fraud Examiners (TCCFE) – Member
- Thomson Reuters Expert Witness
- Rubin Anders Expert Witness

## Awards & Honors

- Mitchell Hamline School of Law – Mediation Judge for Law Students in National Competition – 2017 & 2018
- Minnesota State Bar Association (MSBA) – ADR Ambassador for Mitchell-Hamline School of Law students
- Minnesota Lawyer: Voted in the “Top Three Best Litigation Consulting Firms for 2022”
- Minnesota Lawyer: Voted the “Best Litigation Consulting Firm for 2020”
- Minnesota Lawyer: Voted Among the “Top Three Best Litigation Consulting Firms” 2017 & 2019
- A.M. Best Company: Client Recommended Expert Service Provider - 2013-2017
- Better Business Bureau of Minnesota and North Dakota: Judge - Students of Integrity Scholarship - 2016
- Better Business Bureau of Minnesota and North Dakota: Judge - Torch Awards for Ethics - 2015
- Better Business Bureau of Minnesota and North Dakota: Business Ethics Award Nomination - 2010, 2011 & 2012

## Seminars & Training

- FINRA Annual Conference – May 16-18, 2022
- FINRA Annual Conference - May 18-20, 2021
- Twin Cities Chapter of Certified Fraud Examiners (TCCFE)
  - Ongoing CE Training Throughout the Year in Local Chapter
- Securities Experts Roundtable (SER)
  - Death of the DOL / Birth of the SEC Best Interest – 2019
  - Due Diligence Standards on Alternative Investments – 2019
  - FINRA Updates and Securities ADR Developments - 2019
- Association of Certified Fraud Examiners (ACFE) – 2019
  - Elder Financial Exploitation – 2019
  - The CFE® as an Expert Witness – 2019
- AHIP Medicare Training - 2018
  - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits
  - Medicare and Health Plans
  - Medicare Part D: Prescription Drug Coverage
  - Marketing Medicare Advantage and Part D Plans
  - Enrollment Guidance Medicare Advantages and Part D
  - Nondiscrimination Training
  - Medicare Fraud, Waste, & Abuse
- Minnesota State Bar Association: ADR Section – Mediation and Arbitration Training
  - Party-Appointed Arbitrators: The Presumption of Bias – September 2021
  - Mediation with Experts: Best Practices and Pitfalls – October 2021
  - ADR, ADA, and Covid 19 – November 2020
  - Online Dispute Resolution (ODR): Welcome to My Virtual World - September 2020
  - Arbitration Options: The Right Fit for the Fight - 2019
  - ADR Career Paths in Law – October 2018
  - All Conflict is Relational – September 2018
  - Impartiality in Dispute Resolution: What Does it Really Mean? – May 2018
  - Comparative Mediation Processes: Civil, Community, and Family – April 2018
  - How You Can Use ADR to Help with Your CBAs – March 2018
  - ADR and the IRS – February 2018
  - Cultural Considerations, Norms, & Expectations in Mediation – January 2018
  - Managing Values-Based Disputes – 2017
  - Tips for Interacting with Diverse Humans – 2017
  - How to Avoid Ethical Complaints as an ADR Neutral – 2017
  - Keeping Your Cool When Clients Get Heated – 2017
  - Practice Tips for Mediation & Arbitration – 2017
  - Preparing for a Productive Mediation – 2017
  - Best Practices in Conducting Arbitrations – 2017
  - Handling Difficult Questions – 2017
  - Ethics in Arbitration & Mediation – 2017
  - ADR Neutrals and Ethics Complaints: A View from the Office of Lawyers Professional Responsibility – 2017
  - Cultural Consideration, Norms, and Expectations in Mediation – January 2017
- American Arbitration Association
  - It's Time for Heavy Metal Mediation – 2017
  - Mediation & the Challenges in Today's World – 2017
  - Seeing & Hearing New Things in the Same Old Rooms – 2017
  - Rethinking the Mediator's Opening – 2017
  - Making the Most of Med-Arb – 2017
  - People Skills & Mediation: Improving Communications & Avoiding Chaos – 2017
  - The Preliminary Hearing – 2017
  - Recommendations from a Lifetime in Arbitration – 2017
- FINRA Dispute Resolution

- Advertising Review: Conquering Challenges – 2021 Conference
  - Identifying & Mitigating Risks of a Remote Workforce – 2021 Conference
  - Compliance Solutions – 2021 Conference
  - FINRA Examination and Risk Monitoring – 2021 Conference
  - Fraud Detection and Prevention – 2021 Conference
  - Remote Supervision – 2021 Conference
  - Compliance & Legal Trends – 2021 Conference
  - FINRA Regulation Best Interest – 2021 Conference
  - Discovery, Abuses, & Sanctions – 2017
  - Request to Amend a Brokers CRD – 2017
  - Chairperson Training – 2009
  - Direct Communication Rule – 2009
  - Discovery: Abuses & Sanctions – 2009
  - FINRA Dispute Resolution: Expungement – 2009
  - Arbitration Basic Training – 2009
  - Pre-hearing Stage – 2009
- Fi360, Inc. - Center for Fiduciary Studies TM
    - Accredited Investment Fiduciary Training
      - State Mandated Retirement Programs – 2022
      - Elevating the Financial Wellness Discussion – 2022
      - PTE 2020-02, IRA Rollover and Beyond: How to Comply by December 20 Deadline
      - The Covid Response, Implications for Retirees, & Exponential Innovation
      - IRAs: Goldmine or Minefield - 2021
      - Understanding Caused of 401k Litigation – 2021
      - How Annuities Can Fit into a Fiduciary Planning Process - 2021
      - RIA Disclosures: Form CRS – 2020
      - The SEC’s Regulation Best Interest for Investment Advisers - 2020
      - The State of the Fiduciary – 2020
      - How to Bullet Proof a 401k from Fiduciary Breaches – 2020
      - Understanding the causes of 401(k) litigation and how to avoid a lawsuit - 2020
      - Remedies & Damages - 2020
      - How to Bullet Proof a 401k Plan from Fiduciary Breach Risk – Procedurally! - 2020
      - Request for Proposals (RFP) Best Practice - 2019
      - An Introduction to the Fiduciary Standard and Fiduciary Principles - 2019
      - How Much is Your Reputation Worth? - 2019
      - The Fiduciary Process: Formalizing the Investment Strategy - 2017
      - Assessing Client Risk Tolerance in a Fiduciary Future - 2018
      - Designee FEDC Qualification - 2017
      - Fiduciary Best Practices for Non-ERISA Defined Contribution Plans – 2017
      - The Many Faces of a Fiduciary – 2016
      - The Fiduciary Regulation is Here...Are Your Ready? 2016
      - State Blue Sky Laws and State Regulators - 2015
      - Investment Product – Private Placements – 2015
      - Supervisory and Compliance Structures of Brokerage Firms – 2015
      - Ethics: Dealing with Diminished Capacity - 2015
      - Trending in Regulatory Compliance and Risk Mitigation
      - The Retirement Income Debate: In Plan vs. Out of Plan
      - Using Asset Allocation Vehicles as Custom Target Date Funds
      - Breaking Down the Many Fiduciary Duties
      - Fiduciary Standards of Care
      - Global Fiduciary Precepts
      - Defined Investment Process Substantiated by Law, Regulations, and Industry Best Practices
      - ERISA Named Beneficiaries

- Fiduciary Responsibilities – Investment Advisers | Investment Stewards | Investment Managers
- CFA Institute
  - 25<sup>th</sup> Annual GIPS® Standards Virtual Conference 2021
    - Topic(s): Financial Analysis, Corporate Finance, Firm Management & Client Relationship, Investment Strategies, Investment Products & Asset Classes, Standards, Ethics, Regulations, and Economics
  - Ethical and Professional Standards – 2021
  - Quantitative Methods – 2021
  - Outlook with Jim Paulsen – 2021
- SEAK, Inc.
  - Expert Witness & Litigation Support Training & Seminars
    - How to Excel at Your Expert Witness Deposition - 2017
    - Effective and Persuasive Presentation of Expert Testimony - 2017
    - Arbitrations, Mediations, and Bench Trials: Delivering Effective Testimony -2017
    - Teaching and Persuading in Court: A Judge’s View on Practical Communication - 2017
    - Writing and Defending Your Expert Report at Deposition and Trial - 2017
    - How to Deal with an Aggressive Attorney at Deposition and Trial - 2017
    - Experts Going on the Offensive During Cross-Examination - 2016
    - How to Survive and Thrive in Large & Complex Cases: Trials and Tribulations - 2016
    - Credibility: Creating It; Keeping It Under Cross-Examination – 2016
    - The Biggest Mistakes Experts Make and How to Avoid Them: A View from the Bench - 2014
    - Direct Examination of the Expert Witness - 2014
    - Effective Presentations of Expert Witness Testimony - 2014
    - How and Why Expert Witnesses Get Disqualified - 2014
    - How to Write an Exceptional Expert Witness Report – 2014
    - Direct Examination: What Lawyers Want from their Expert - 2012
    - Effective Use of Demonstrative Evidence - 2012
    - Expert Witness Preparation for Trial: Direct and Cross-Examination - 2012
- The Briggs Forum on Financial Markets: Securities, Insurance, Litigation and Regulation – 2017
  - Fiduciary Duty Rule: What Now?
  - Focus on the Regulators: What Can We Expect in Financial Regulation?
  - An Aging Population: Elderly Clients & Clients with Diminished Capacity
- Securities Litigation and Enforcement Forum - Briggs & Morgan, PA
- Restorative Justice Training – CMRS, Inc. – 2015
- Upper Midwest Securities and Enforcement Forum – 2011 & 2012
- FINRA District 4 Office Conference – 2011
- Business Ethics Summit – College of St. Thomas, St. Paul, MN

## Volunteer Experience

- Member: Investment Sub-Committee: Little Brothers - Friends of the Elderly
  - Little Brothers - Friends of the Elderly is a non-profit volunteer-based organization committed to relieving isolation and loneliness among the elderly.
- Volunteer Mediator: Better Business Bureau (BBB) of Minnesota & North Dakota
  - Resolve disputes through the mediation process
- Judge: BBB of Minnesota & North Dakota Students of Integrity Scholarship – October 2016
  - The Student of Integrity Scholarship is an annual program offered by the BBB of MN to recognize and award scholarships to students who personify the best aspects of high character in their personal choices and actions.
- Judge: BBB of Minnesota & North Dakota Torch Awards for Ethics – October 2015
  - The Torch Awards recognize and publicly acknowledge companies who display an outstanding level of ethics, customer service and integrity in all aspects of their operations.
- Volunteer Mediator: Community Mediation & Restorative Services, Inc.
  - Assist Community Mediation and Restorative Services, Inc. (CMRS) in providing the community with a structured confidential process for resolving disputes in a mutually satisfactory manner.